

Conditions of Entry

Judith Wright Arts Centre – Bulmba-ja

The purpose of these Conditions of Entry (**Conditions**) is to ensure a safe and enjoyable environment for all visitors, patrons and clients at the Centres.

These Conditions apply to your entry and use of the Centre and by entering the Centre you agree to comply with them. A failure to comply with these Conditions may result in your removal from the Centre.

In these Conditions:

Centre means those parts of the Judith Wright Arts Centre or Bulmba-ja managed by Centre Management as applicable.

Centre Management means the owner of the Centre, the State of Queensland acting through Arts Queensland, and its employees, agents and officers.

Visitor means any visitor, patron and client of the Centre.

General requirements

For the safety of yourself and others, you must follow the directions of Centre Management and its staff at all times. You must obey all rules, policies, signs, notices and directions given by Centre Management.

If you become aware of an issue that impacts on the safety of yourself or others, please report it to Centre Management immediately.

Conditions of entry are subject to change without notice.

Behaviour of visitors

You must behave in a manner that:

- is not offensive, humiliating, intimidating or threatening to others;
- does not threaten the safety of yourself or others;
- does not cause any damage to Centre property or the property of other persons;
- does not interfere with or distract performers; and
- does not interfere with other visitors' enjoyment of activities and performances.

Appropriate attire

Visitors must wear appropriate attire suitable for a public place and must wear appropriate footwear at all times. Centre Management reserves the right to determine whether attire and footwear is appropriate according to generally accepted and reasonable standards.

Attending an event

Centre Management reserves the right to determine when a visitor's behaviour is objectionable or disruptive to other visitors or performers and, if necessary, to refuse entry to the person or eject them from the Centre.

Centre Management also reserves the right to prevent an objectionable visitor from purchasing tickets or attending future events at the Centre for either a fixed period of time, indefinitely or until reassurance has been provided by that person that they will comply with these Conditions.

Search and inspection

To ensure the safety and security of all visitors, Centre Management reserves the right to inspect all bags and personal belongings that visitors wish to take into the Centre. Facilities for cloaking belongings are not available, and any prohibited items must either be discarded or removed from the Centre.

Visitors refusing to cooperate with this requirement will not be allowed entry into the Centre.

Prohibited items

You must not bring any prohibited items into the Centre without the prior written approval of Centre Management.

Prohibited items include knives; fireworks; explosives; smoke canisters; aerosols; air-horns; noisemakers; flares; weapons; dangerous or hazardous items; controlled, dangerous or illegal substances; laser devices; bottles; glass vessels; cans; poles; any animals other than guide, hearing and assistance dogs as defined under the *Guide, Hearing and Assistance Dogs Act 2009* (Qld); or any article that may be used as a weapon and/or compromise public safety or which may pose a hazard or nuisance to any other person.

Oversized items

Oversize items including suitcases, large umbrellas and prams present a trip hazard and cannot be accommodated within the Centre's performance spaces. There are no facilities at the Centre to store such items. Visitors should

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seek guidance from the Centre's Front of House staff if they are unsure about placement or storage of a large bag, large umbrella or any prohibited item.

Food and beverages

The Centre contains licensed areas and alcohol cannot be brought on to site for consumption.

All food must be discarded before you enter any of the performance spaces within the Centre unless Visitors are otherwise advised by Centre Management.

Centre Management reserves the right to refuse entry to a performance space to anyone who is in possession of food or snacks and to remove anyone found consuming the same.

Photography, recording, videotaping, audio taping

Use of recording devices of any kind (including still photography and video cameras, audio tape recorders, digital photo capture devices and mobile telephones) by non-authorised people is strictly prohibited in all performance spaces unless Centre Management and the performer, artist or producer have expressly waived this restriction. Any waiver will be at the absolute discretion of the performer, artist or producer of the performance.

Centre Management reserves the right to require the deletion of any photographic, video or audio images and recordings made in breach of these Conditions and to hold any recording devices until such time as the images and recordings are deleted. Failure to comply may result in the visitors being removed from the Centre.

Late seating

To minimise distraction of the on-stage artists as well as other visitors, latecomers will not be permitted to enter the performance spaces until an appropriate break in the performance. Appropriate points for entry will be determined by the producing entity or at the discretion of Centre Management. While every effort will be made to seat you in your designated seat, to minimise disruption to the performance, seating will be performance specific and at the absolute discretion of Centre Management.

Mobile phones

Mobile phones must not be used during performances, unless visitors are advised otherwise during the performance. Failure to comply with a request to stop using a mobile phone during a performance may result in removal from the Centre.

Smoking

In accordance with Queensland legislation, the Centre is a smoke-free building, and smoking is not permitted anywhere inside the building or within the boundary of the property. Visitors who refuse to adhere to this requirement may be removed from the Centre.

From time to time during performances, artists may use herbal cigarettes for dramatic effect. Any dramatised smoking of cigarettes as part of a production does not constitute a waiver of the above condition.

Accessibility and medical requirements

The Centre is an inclusive venue and equipped with accessibility features including ramps and wheelchair companion seating. For visitors who require special seating, access or assistance please contact the Centre in advance to make arrangements, either at the time of booking or by calling Centre Management on (07) 3872 9000.

Centre Management will endeavour as far as it is reasonably practicable, to accommodate visitors with all conditions and disabilities, and will work with those visitors and their guests to make reasonable adjustments required to facilitate their comfort and safety at the Centre.

Centre Management recognises that there may be occasions when certain adjustments cannot be accommodated and in those circumstances will work with the visitor to find a suitable alternative.

Emergency medical treatment

Details of any incidents affecting the health or safety of a visitor, including details of any medical treatment required or received at the Centre, must be notified to Centre Management as soon as practicable. Any information provided to Centre Management will be appropriately recorded and managed to ensure sensitive information is protected.

Centre Management reserves the right to determine if paramedics or emergency medical personnel are required following an incident.

Unaccompanied children

Children aged 0-12 should be accompanied by an adult when participating in activities and events in the Centre.

Infants and children attending events at the Centre

Specific rules may apply to the attendance of infants and children at particular events, and reference should be made to the ticket conditions and event information. Visitors should confirm directly with Centre Management whether children and infants are permitted to attend the event.

Infants and children may not occupy a seat unless a ticket has been purchased unless otherwise specified in the event information. Baby capsules are not permitted inside performance spaces, as the seats are not designed for

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this purpose and can create a safety risk. Prams are generally not permitted inside the performance spaces as they obstruct walkways and create a risk to the health and safety of the child and other guests.

Lost Property

Visitors are responsible for their own belongings brought into the Centre. Any belongings left by Visitors at the Centre will be dealt with in accordance with the lost property procedure of Centre Management, which is available upon request.

Lost property may be disposed of by Centre Management if not claimed within the time frame specific in its procedure.

Voluntary assumption of risk

You enter the Centre at your own risk. To the maximum extent permitted by law, Centre Management will not be responsible for any loss, damage, harm or injury incurred in relation to your entry to the Centre however it arises (including by negligence).